

Case Study

Nicholas Mosse Pottery Implements ERP Solution



Pictured: Billy Molloy, Financial Controller, Nicholas Mosse Pottery.

Nicholas Mosse Pottery (NMP) has implemented Microsoft Dynamics NAV to manage the accounts and stock management functions of the business and to provide full visibility of their sales, manufacturing and quality control processes.

Nicholas Mosse Pottery

NMP was established by Nicholas Mosse in 1976. NMP produces beautiful, functional pottery in the style of Irish Spongeware. The Nicholas Mosse Pottery and Shop is located in Bennettsbridge, Co. Kilkenny and employs 80 people. In the UK, the Nicholas Mosse and Burleigh Pottery Shop employs 10 people in Midhurst.

The Aim

"We wanted an integrated accounts and stock system that would provide fast and efficient information on our business that would be easy to operate for accounts, manufacturing and quality control," explains Billy Molloy, Financial Controller at Nicholas Mosse Pottery.

"We wanted a flexible solution that would save us time, minimize our risk and allow us to make confident decisions that would have a positive effect on the company profits."

The Solution

NMP had been using three different information systems which were not compatible with each other. The systems were not providing the business with the type of information required going forward. The challenge was to replace the existing systems with more modern technology. Datapac was chosen as their ICT partner to optimise the business and to provide consultation, installation, implementation, training and on-going support services.

Datapac implemented Microsoft Dynamics NAV to control the everyday financial and inventory processes. The new solution integrates with Microsoft RMS which was already in place in NMP's retail outlets as well as the desktop office applications. Invoices created in Dynamics NAV can be received into stock in RMS. It can also process purchase orders created by RMS which means that any given transaction only needs one data entry.

"From order taking through manufacturing and quality control to dispatch, the system provides full visibility and recording of all information," says Billy. "We can now forecast production requirements for Make-to-Order and Make-to-Stock from Dynamics NAV and monitor real time Quality information. All these processes were previously performed on spreadsheets and were very time consuming as the information had to be keyed and re-keyed which was a terrible waste of time and resources."

The Next Step

The next phase for NMP is to use Dynamics NAV to further streamline its business processes and automate other manual processes from their operations.

"Working with Datapac has provided us with an outstanding solution and the support flexibility that we need to ramp up our systems efficiently," concludes Billy. "The flexibility of the solution has allowed us to achieve our objectives."

About Datapac

Ireland's leading integrated ICT provider.

- 150 employees in Dublin, Wexford, Cork & Belfast
- Turnover of €50 million in 2009
- Datapac has over 6,000 active customers.

Portfolio

- IT Support & Managed Services
- Virtualisation, Storage & Cloud
- Unified Communications & Networks
- Imaging & Printing Solutions
- Security Solutions
- ERP & CRM Solutions
- Retail EPOS Solutions
- IT Consumables

Accreditations

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